



ARIZONA DEPARTMENT OF FINANCIAL INSTITUTIONS

Robert D. Charlton
Superintendent

Douglas A. Ducey
Governor

Quick SURVEY

Help AZDFI identify the processes, permits, licenses, approvals, etc., that you would like to make faster and/or provide on-line services. Your brutal honesty is appreciated. Attach another sheet if necessary.

1. Which of the following categories best describe you as a Department of Financial Institution's customer?

- Arizona Citizen
- AZDFI Licensee
- Industry trade or Association
- Other, please specify _____

2. What Department process, service, permit, license, approval, etc. would you like to see made faster or provided online?

3. What do you find most dissatisfying about the process, service, permit, license, approval, etc?

4. Please tell us anything else you would like us to know or improve.